

SIPBand™ & VoIP Platform

Velocity's VoIP Platform optimizes voice quality and circumvents outages to enable unmatched reliability.



Quality voice services for your business

Velocity's SIPBand™ & VoIP Platform is built upon our nationwide data network that has been designed with stability and scalability in mind, providing customers with optimal call quality and unsurpassed reliability. Our flexible voice services are backed by multiple redundancies and built-in excess capacity granting you peace of mind to focus on your business while Velocity manages your communication needs.

The Velocity VoIP network utilizes time-division multiplexing (TDM) termination to ensure call quality while leveraging seven nationwide Points-of-Presence (PoPs) to route your VoIP traffic efficiently. To ensure redundancy in the event of a regional outage, we maintain TDM connections to AT&T and other Tier-1 carriers in multiple PoPs in addition to utilizing SIP Interops with a minimum of three Voice carriers, including AT&T, Verizon, and Level 3, to provide additional capacity and termination services. Using a blend of TDM, Tier-1, and Tier-2 voice providers allows our customers to receive the call quality they need at an affordable price.

VELOCITY AT A GLANCE



Single Provider Accountability
ONE true partner managing all telecom service and support needs.



24/7/365 NOC + Call Center
U.S - based call center with quick response times and 24/7/365 support.



Field Tech Support
A nationwide network of 5,500 skilled and certified technicians.

What's Included

- Auto-attendant, IVR, hold music
- Do not disturb, find me/follow me
- Extension dialing, conference bridging
- Call analytics and reporting
- Caller ID, forwarding, transfer, hold
- Speed dial, 3-way calling
- Fax to email
- Voicemail, voicemail to email
- Number porting (keep existing phone numbers)
- Softphone integration
- Alternative/emergency call routing

Benefits of the SIPBand & VoIP

- Excess capacity routed through Velocity's seven major city PoP locations, each capable of handling 20,000 simultaneous calls and 5,000 calls per second
- Eliminates downtime by immediately rerouting calls in the event of regional outages while maintaining call quality
- Leverages the best of traditional and modern voice infrastructure to support your VoIP needs cost-effectively
- Access to the V-SELECT® client portal to help you manage projects, IT devices, and environments from the same place

Frequently Paired Services

- **Managed Network & Data** – Monitors, supports, and troubleshoots your IT environment to keep your business running smoothly
- **Digital Signage** – Display your customized message to boost engagement and interaction using our digital assets such as story walls, video walls, digital posters, and kiosks
- **Instant Analog™** – Reliable SIP-based analog phone lines so you can operate critical infrastructure with a cost-effective alternative to POTS (plain old telephone service)

Questions? Get in Touch!

Phone: 419.868.9983

Fax: 419.868.9986

