Guest-Focused Hospitality Solutions

Velocity's single-source approach allows your hotel properties to provide the 5-star in-room entertainment and connectivity that guests want and will have them coming back to book their next stay at your hotel.

VELOCITY AT A GLANCE

Single Provider Accountability
ONE true partner managing all telecom service and support needs.

24/7/365 NOC + Call Center
U.S - based call center with quick response times and 24/7/365 support.

Field Tech Support
A nationwide network of 5,500 skilled and certified technicians.

Questions? 419.868.9983

Streamline your hotel technology and elevate your in-room guest experience with Velocity

Velocity's Guest-Focused Hospitality Solutions allow your staff to focus on the day-to-day while your guests relax and enjoy your hotel amenities. We don't just stop at installation. Our team builds the user interface via our network management software (V-SELECT®) to allow for constant network monitoring and user support to your hotel 24/7/365. Our 5,500 skilled field technicians are always available to troubleshoot problems and repair or replace faulty equipment.

Whether you run an economy hotel, luxury resort, or catering to business travelers, Velocity's comprehensive hotel offerings create an entertaining experience your guests will enjoy while you'll experience the cost savings of vendor consolidation, proactive monitoring, and fast responsiveness.

Guest-Focused Hospitality Solutions

Free-to-Guest TV
- Compact satellite headend saving space and energy
- 24/7/365 monitoring, management, and support
- Variety of entertainment, news, sports, and premium channels
- Technology solutions to support nearly all TV makes/models
- Property welcome channel to promote hotel brand and amenities

Managed Guest Wi-Fi
- Guest gateway device management
- Splash landing page customization
- Industry-leading Guest Wi-Fi service levels
- 24/7/365 call support and monitoring
- 100% U.S.-based call support center

Value Adds Partnering with Velocity

- One trusted partner so you don't have to rely on anyone else for installation, repairs, and troubleshooting.
- Customizable offerings, such as Wi-Fi landing pages used to promote your hotel, property amenities, and management programs for your business.
- V-SELECT®, our network management software and client portal, provides insight and the ability to monitor and manage projects, IT environments, and equipment in one place.

Frequently Paired Offerings

- **Digital Signage & Media Adverting –** Boost your in-lobby guest experience with our digital assets, such as story walls, video walls, and kiosks your custom equipment and systems

- **POTS IN A BOX® –** Reliable SIP-based analog phone lines so you can operate critical infrastructure such as fire and elevator panels with a cost-effective alternative to POTS

- **Managed Network & Data Services –** Monitors, supports, and troubleshoots your IT environment to keep your business running smoothly

- **SIPBand & VoIP Platform –** Optimized voice communications built on our fully managed and reliable data network – keeping your staff and guests connected