

# Managed Network & Data Services

Velocity's Managed Network & Data Services provide the IT support you need without the expensive investment of an in-house IT department.



## Customized IT solutions to manage your company's network

Velocity's network allows you to run your business with a strong IT support system. We help your business perform its day-to-day functions without interruption and recommend enhancements that will improve your technology. These services work with our proprietary router, V-BAND®, which offers multiple gigabit ports of connectivity and functions as a gateway, load balancer, and V-CLOUD™ appliance that leverages SD-WAN technologies on our nationwide data network.

Your business needs technology to survive, but it doesn't need the price tag that comes with an in-house IT department. Velocity's team of experts can save your company time and money and allow you and your employees to work unhindered by technological problems or system errors. This service ensures security and efficiency and keeps your software up to date—no need to worry about technical troubleshooting.

Velocity offers a private SD-WAN network with many data centers strategically located across the US. Our private fiber internet network guarantees quality of service, full redundancy, low latency, and advanced cybersecurity protocols. We have 450+ carrier agreements and are a registered competitive local exchange carrier (CLEC) in all 50 states.

## VELOCITY AT A GLANCE



### Single Provider Accountability

ONE true partner managing all telecom service and support needs.



### 24/7/365 NOC + Call Center

U.S - based call center with quick response times and 24/7/365 support.



### Field Tech Support

A nationwide network of 5,500 skilled and certified technicians.



Questions? 419.868.9983

## What's Included

- Fully managed fiber, broadband, and wireless solutions as part of Velocity's comprehensive data solutions
- Direct access to dedicated account managers, project managers, engineers, and service technicians
- Access to a customer care team that can provide service and solutions for your employees and business
- 24/7/365 monitoring and support

## Benefits of Managed Network & Data Services

- Timely responses to problems with systems, software, and hardware
- Unrestricted visibility into your infrastructure
- Access to the V-SELECT® client portal to help you manage projects, IT devices, and environments from the same place

## Frequently Paired Offerings

- **Global Expense Management (GEM)** – An industry-first Telecom Expense Management platform that delivers savings while simplifying expense management processes
- **VBAND** – Our proprietary router that serves as a gateway, load balancer, V-CLOUD™ appliance, and multiple gigabit ports for connectivity with multiple models
- **Call Center** – 24/7/365 proactive monitoring by 100+ dedicated support staff, includes Network Operations Center (NOC)

