

## Managed Wi-Fi

Velocity's managed wireless solutions deliver fast speeds and keep devices connected, providing full and reliable coverage for any business environment.



### Reliable and cost-effective connectivity for your enterprise

The Wi-Fi network your company deployed a few years ago might struggle to support your business as it scales. Our managed Wi-Fi experts can help you gain valuable insight into your network use and optimize your network for your company's continued success and business needs. Our customizable splash pages and add-ons can engage your customers and gather data to better serve your audiences. Managed Wi-Fi is especially useful for large nationwide hotel chains, retail stores, hospitals, and enterprise offices.

## VELOCITY AT A GLANCE



### Single Provider Accountability

ONE true partner managing all telecom service and support needs.



### 24/7/365 NOC + Call Center

U.S - based call center with quick response times and 24/7/365 support.



### Field Tech Support

A nationwide network of 5,500 skilled and certified technicians.

Velocity's Managed Wi-Fi product offers a site-by-site custom-engineered solution to maximize your enterprise connectivity. We can install, deploy and support wireless equipment regardless of the manufacturer. We'll troubleshoot wireless dead zones, add access points and replace any end-of-life equipment to ensure your staff, customers, and guests have best-in-class coverage and connectivity – wherever and whenever they need it.

### What's Included

- Deployment and installation of equipment
- Optimal wireless coverage
- Password protection for Service Set Identifiers (SSIDs), multiple users, and private networks
- Project management and coordinated technician dispatches
- U.S.-based 24/7/365 support
- Gateway device management with advanced reporting via our V-SELECT® client portal
- Industry-leading guest Wi-Fi service levels for your customers both inside and outside your premises
- Industry-leading private Wi-Fi with restricted access for your employees and associates, with customizable bandwidth allocation to give your employees what they need

### Benefits of Managed Wi-Fi

- Control your environment by setting policies based on users/devices and the terms and conditions page
- Branded splash page with customizable colors, logos, promotions, and add-ons for customers to see while they connect to your offered Wi-Fi
- Access Excel exportable logs, trouble tickets, ping and bandwidth graphs for data through our V-SELECT portal
- Deploy remote sites and preconfigure devices from the cloud

### Frequently Paired Services

- **Call Center** – 24/7/365 proactive monitoring by 100+ dedicated support staff, includes Network Operations Center (NOC)
- **Managed Network & Data** – Monitors, supports, and troubleshoots your IT environment to keep your business running smoothly
- **VBAND®** – Our proprietary router that serves as a gateway, load balancer, V-CLOUD™ appliance, and multiple gigabit ports for connectivity with multiple models

### Questions? Get in Touch!

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